



## Legislation Text

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**File #:** HCC-359-FY24, **Version:** 1

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Submitted by: Allison Weikel  
Submitting Department: Police Department  
Agenda Section: Discussion

**Item Title:**  
**Proposal for New Dispatch Center Equipment and Installation**

**Suggested Action:**  
For Discussion

**Summary Background:**

Motorola Solution's Inc. has provided a proposal for the up fit of the new Hyattsville Police and Public Safety Headquarters Emergency Communications Center. This proposal includes equipment for dispatch consoles (radio systems), Vesta 911 phone system, dispatch furniture, Un-interrupted Power Supply (UPS), microwave equipment, system integration, and installation services. The total cost of this proposal is NTE \$1,995,000 in FY25. Out-year maintenance costs for years 2-5; total \$551,604.00 which will be spread across FY26-FY29. \$650,000.00 in ARPA funds have been allocated towards the total cost.

**Next Steps:**  
For Discussion

**Fiscal Impact:**  
NTE \$2,546,604

**City Administrator Comments:**

Recommend Support. The staff will pursue bond funding to support this project. The current dispatch system is in urgent need of replacement. We have delayed upgrades in the municipal building dispatch center for years in anticipation of upgrading the new station with equipment and technology. The current system fails during power outages, has network challenges, a VOIP phone system that is not compatible with the CAD and RMS systems, and cannot properly monitor CCTVs. We have had recurring system crashes and other system failures. As the city continues to grow, our dispatch system needs to keep pace. We will continue to explore partnerships with surrounding departments to help reduce short- and long-term costs and provide better and more reliable service to residents.

**Community Engagement:**  
Click or tap here to enter text.

**Strategic Goals:**  
Goal 3 - Promote a Safe and Vibrant Community

**Legal Review Required?**  
Pending